

North Yorkshire Council Customer Service Centre County Hall Northallerton North Yorkshire DL7 8AD

Tel: 0300 131 2 131

Web: www.northyorks.gov.uk

11-7-25

Dear Resident/ Proprietor,

## FOOTWAY & DRAINAGE WORKS, SLEDGATES, FYLINGTHORPE

Firstly we would like to take this opportunity to apologise for the length of time it is taking us to resolve this matter. Due to unforeseen circumstances we are having to re-evaluate the best course of action for repairs here which has caused delays. This letter is to inform you that North Yorkshire Council, will be undertaking drainage investigatory works at the above location. As they are investigatory at this stage we will be leaving site again with the current two way signals and pedestrian walk way in place until we return to carry out the repairs required here.

The works are currently programmed to commence on 18-7-25 and will be carried out under a full road closure with signed diversion between the hours of 09:30 & 15:00 for a period of one day.

Advance warning signage advising of the works will be installed on site shortly. Whilst the works are in progress, a fully signed diversion via the A171 & B1447 will be in place. On-site personnel will assist in managing access to properties and businesses within the closure. Please be advised there may be extended periods when access will not be possible due to the nature of the works and physical constraints of the site. Pedestrian & school bus access will be maintained.

On this occasion, the service bus will not be replaced by a shuttle service for residents of Fylingthorpe, we will however make arrangements for a shuttle service between Hawsker and Robin Hoods Bay. Upon our return visit where we anticipate being on site for at least a week we will investigate the possibility of providing for both villages.

Please note, this work is part of an extensive programme and therefore, some adjustment to this start date or the duration of the works may be necessary should unforeseen circumstances such as significant weather events or emergencies on the highway network arise.

To ensure the delivery of these works we request your assistance in the following ways:

- Please contact the Customer Service Centre on 0300 131 2 131, to identify any special access needs you may have prior to work commencing.
- Please make arrangements to store your vehicle at an alternative location
- Please co-operate and comply with any instructions issued by the traffic management operatives and take extra care whilst
  within the works area.

May I draw your attention to the Councils Corporate Privacy Policy by using the following link <a href="https://www.northyorks.gov.uk/privacy-notices">https://www.northyorks.gov.uk/privacy-notices</a>. When submitting a response, we will record personal information including your name and address.

For further information, including diversion information and to sign up for alerts please go to;

## https://www.northyorks.gov.uk/roadworks

I would like to take this opportunity to apologise for any disruption that these works may cause and would again request your cooperation to help ensure an efficiently and safely executed project.

Yours faithfully

**Customer Service Centre** 

North Yorkshire Council